

## Y11 Formal Mock Exam /Assessment

Year Group:	11
Subject:	Health and Social Care
Tier (if applicable):	

### Details of mock exam

Paper to be sat:	R032: Principles of care in health and social settings
Topics to be covered in the mock:	<p><b>Topic Area 1: The rights of service users in health and social care settings</b></p> <p><b>1.1 Types of care settings</b></p> <ul style="list-style-type: none"> <li>• Health care</li> <li>• Social care</li> </ul> <p><b>1.2 The rights of service users</b></p> <ul style="list-style-type: none"> <li>• Choice</li> <li>• Confidentiality</li> <li>• Consultation</li> <li>• Protection from abuse and harm</li> <li>• Equal and fair treatment</li> </ul> <p><b>1.3 The benefits to service users' health and wellbeing when their rights are maintained</b></p> <ul style="list-style-type: none"> <li>• Empowerment – choice, control, independence, self-reliance</li> <li>• High self-esteem – value, respect, positive mental health</li> <li>• Service users' needs are met – appropriate care or treatment; improving physical or mental health</li> <li>• Trust – reassurance and confidence</li> </ul> <p><b>Topic Area 3: Effective communication in health and social care settings</b></p> <p><b>3.3 The importance of active listening in health and social care settings</b></p> <ul style="list-style-type: none"> <li>• Posture</li> <li>• Eye contact</li> <li>• Nodding agreement</li> <li>• Showing empathy</li> <li>• Clarifying</li> <li>• Summarising</li> </ul> <p><b>3.4 The importance of special methods of communication in health and social care settings</b></p> <ul style="list-style-type: none"> <li>• Advocates</li> <li>• Braille</li> <li>• British Sign Language</li> <li>• Interpreters</li> <li>• Makaton</li> <li>• Voice-activated software</li> </ul> <p><b>Please note:</b> Content checklists will be provided for students regarding the topic areas on the test.</p>

### Materials to support your revision

Link to Online Resources:	<p>A digital version of the recommended R032 revision guide can be found here:  <a href="https://www.cambridge.org/gb/education/subject/vocational/cambridge-national-health-and-social-care/cambridge-national-health-and-social-care-level-1-level-2-digital-revision-guide-and-workbook-2-years-revision-guide-and-workbook-digital-access-2-years?isbn=9781009159296&amp;format=EB">https://www.cambridge.org/gb/education/subject/vocational/cambridge-national-health-and-social-care/cambridge-national-health-and-social-care-level-1-level-2-digital-revision-guide-and-workbook-2-years-revision-guide-and-workbook-digital-access-2-years?isbn=9781009159296&amp;format=EB</a></p> <p><b>Please note</b> students who have purchased a hard copy of this revision guide also have a code that provides them with online access.</p>
Link to exemplar questions or past papers to use:	Students will be provided with examples of exam questions and mark schemes during lessons.
Link to model answers or mark schemes:	<p>Candidate exemplar work for the R032 sample paper is available here:  <a href="https://ocr.org.uk/Images/648286-principles-of-care-in-health-and-social-care-settings.pdf">https://ocr.org.uk/Images/648286-principles-of-care-in-health-and-social-care-settings.pdf</a></p> <p>Students will be provided with examples of model answers during lessons.</p>
Recommended revision guides:	<p>Students will have access to their own revision materials they have created within lessons.</p> <p>Students have had the option to purchase the R032 revision guide from Cambridge University Press from the department at a cost of £8.75 – available on school gateway.</p>
In house booklets:	As above
For essay subjects and longer answer questions –	<ul style="list-style-type: none"> <li>• Benefits of maintaining service users' rights</li> <li>• Example of right and how it could be maintained</li> </ul>

Suggested question  
titles for practice:

N/A